

Rate This Park
Monthly Results for Stonehenge Touring Park
August 2010
BH&HPA
Produced by Snap Surveys Ltd and The Research Box

Overall Results

NOTE: The percentages below refer to people who said they were quite satisfied or very satisfied for each question.

Survey Response

This month, **10** customers completed a questionnaire for your park, **10** tourers, **0** owners, **0** hirers.

Overall Satisfaction

This month, **100%** of your customers said that they were satisfied or very satisfied with Stonehenge Touring Park.

This compares with a national average satisfaction of **92%** for all parks participating this month.

Overall satisfaction for the different types of customer on your park was as follows:

Tourers: **100%**

Owners: **0%**

Hirers: **0%**

Satisfaction Scores

This month, your park's satisfaction scores were as follows:

Friendliness and welcome of staff **100%**

Quality of facilities **100%**

Cleanliness and maintenance of facilities **90%**

Upkeep and cleanliness of park **100%**

Park security **90%**

Atmosphere and setting of the park **100%**

Layout and density of the park **100%**

Park roads **100%**

Park lighting **90%**

Provision for parking **100%**

Opportunities for social activities **100%**

Facilities for children **80%**

Value for money **100%**

Recommendation

This month, **100%** said they would definitely recommend Stonehenge Touring Park to someone else.

Customer Comments: Any other facilities/services we should provide to improve your holiday enjoyment?

Provide a list of nearby Supermarkets and places to eat as we struggled to find anywhere being new to the area.

Superb peaceful site, not overcrowded.

Directions on website could include note regarding brown signs being in place - as a reassurance that it is directed in from....

Shame about the poor weather - but I totally accept that is outside Julies control!

Very welcoming and helpful on the phone on enquiring for a late 1 night booking - which was totally supported by our welcome upon arrival.

My only suggestion is to extend the number of toilets/showers available. However, this did not in any way detract from our enjoyment of this site.

Perhaps the provision of cloths and mops would encourage campers to assist in maintaining cleanliness? All mucking in together to keep it clean rather than leave it all to our hosts?

A super camp site. There were two of us in my immediate party but we were part of a large group of several families and friends that travelled from all over the country to meet up there. We all loved the atmosphere and friendliness of the park and will definitely recommend it to others. I would like to come back again and will suggest that we all meet there again next year.

Very friendly staff and a fantastic atmosphere in a superb location - just what you need in a camp site. Ten out of ten.

The staff was very friendly and helpful. It made you feel welcome.

There was an information/book lending booth which was very nice.

Really well stocked shop.

Nice information cabin.

Do you have any other comments with regard to your experiences with us?

This is a little gem of a site! Julie and Rob were the most welcoming we have ever encountered. It was a truly multi national experience during our short stay and a beautiful setting. A comfy, cosy, quiet, family orientated site. We deliberately chose one that didn't have 'entertainment' because we wanted peaceful tranquility, and that's what we got. An excellent base to explore the surrounding area, one in which I grew up for 18 months based at Middle Wallop. I cannot say anything negative about. [theresa.clarke2](#)

Everything was perfect. [catherinemalc](#)

Keep up the good work. regards Pim & Monique mountberg

Do you have any other comments with regard to your experiences with us?

The campsite is brilliant, we had a very nice time here. A very laidback warden who's always in for a chat and the site is close to some major tourist sites. On small thing to complain about....a pound for a baguette??

Bit expensive lol.

[pietermourik](#)